

Congress of the United States
House of Representatives
Washington, DC 20515-0305

December 10, 2021

Charles P. Rettig
Commissioner of the Internal Revenue Service
1111 Constitution Ave, NW
Washington, DC 20224

Commissioner Rettig,

All Internal Revenue Service employees must immediately return to in-person work and resume their duties. It is completely unacceptable that the American people are unable to receive government services because IRS employees have not returned to in-person work.

Your failure to require IRS employees to return to work is causing severe harm to the American people. The IRS is unable to meet demand due to its failure to have employees return to work. As of October 30, 2021, the IRS had a backlog of over 2.7 million unprocessed amended returns. Amended returns are now averaging more than 20 weeks to process according to the IRS, according to the Taxpayer Advocate Service the wait time is significantly longer. These delays are causing significant harm to the American people and causing delays with other federal services.

The Taxpayer Advocate Service is unable to open new cases due to the backlog. Americans rely on services from agencies like the Taxpayer Advocate Service to resolve problems with the IRS and to ensure that they are treated fairly when dealing with the IRS.

The IRS must return to full in-person work in order to end the backlog. Please provide answers to the following questions by December 28, 2021.

1. When does the IRS plan to return to full in-person work?
2. What is the current in-person operating capacity of the IRS?
3. What is the IRS doing to end the backlog of unprocessed amended returns?
4. How long will it take the IRS to process the unprocessed amended returns?

Sincerely,



Andy Biggs
Member of Congress